# Ameritech Michigan (SBC) should NOT be allowed to offer long-distance in Michigan!!

## POOR SERVICE

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Yes, there is limited competition. And even in that limited competition people are fleeing Ameritech – the reason is Ameritech's rotten service. I had more the 20 outages at my home, and excessive repair times last year. I know that Ameritech has the worst service repair times in the nation.

#### **ANTI-COMPEDITIVE PRACTICES**

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Michigan's Administrative Law Judge Barbara Stump said it best on January 14, 2003 (ONE DAY AFTER THE MPSC APPROVED AMERTIECH 271 APPLICATION) in Case Number: U-13526 when she said, "Ameritech Michigan has committed numerous violations" and has acted in "illegal and blatantly anti-competitive actions" and caused "significant damage." Furthermore, in this case (attached), Ameritech Michigan purposefully harmed innocent consumers in an effort to stop competition. This is exactly what 271 was meant to stop, and to only reward companies who play fair. AMERITECH MICHIGAN DOES NOT PLAY FAIR!!!!!

## FAILURE TO MEET ALL 271 REQUIREMENTS

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It was reported by the auditor that Ameritech Michigan has NOT completed all required elements specified under 271, and the rating provided by the auditor overseeing the actions was roughly 60%.

#### MICHIGAN PSC MUST BE CRAZY!!

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I can only suspect that the Michigan Public Service commission was temporally insane to approve this application and to forward it to the FCC for your approval. PLEASE, deny this application and send a strong message back to the MPSC and to Ameritech Michigan that Ameritech's application will only be approved when it has met all the requirements and has prooven it can play nice in the sandbox with competitors!!

Please – you are Michigan Consumer's only hope!!

Thank-you,

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